

Wellspring Niagara



Community Services & Resources

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Advocacy

Legal Aid Ontario

www.legalaid.on.ca

Provides legal assistance for low income families.

Services include:

Toll-free telephone access

Duty Council

Criminal and Family Law

Mediation

Immigration and Refugee Law

Community and Specialty Clinics

Lawyer Representation

Niagara North Community Legal Services 8 Church Street, P.O. Box 1266, St. Catharines, ON

(905) 682-6635

Toll-free 1-800-668-8258

Justice Niagara located at: 15 Burger Street, Suite 100, Welland, ON

(905) 735-1559

Toll-free 1-877-801-5956 for satellite offices

Pro-Health Navigators

www.prohealthnavigatorscanada.com

info@prohealthnavigatorscanada.com

24/7 service

Health Care professionals helping you to navigate the system

(905) 562-6883

Bereavement

Bereaved Families of Ontario (BFO)

www.bfoscr.com/

Support for grieving children and parents Unit 2B – 300 Fennel Avenue East, Hamilton, ON (905) 318-0070

Bereavement Ontario Network

www.bereavementontarionetwork.ca

info@bereavementontarionetwork.ca

A network of individuals, groups, and organizations, which through the exchange of resources and energy, is dedicated to helping the bereaved and dying.

(519) 290-0219

Compassionate Friends of Niagara

www.tcfcanada.net

Niagara@TCFCanada.net

An international, non-profit, non-denominational, self-help organization offering friendship, understanding, grief education and hope for the future to families who have experienced the death of a child at any age, from any cause.

(905) 937-3844

Toll-free (Canada Only) 1-866-823-0141

Grief Network of Niagara

www.griefnetworkniagara.com

www.griefnetworkniagara@outlook.com

Provides a compilation of Bereavement, Hospice, Palliative and Community Services in the Niagara Region.

Grief Share

www.griefshare.org

13 week bereavement support group sessions are held twice a year (Sept-Dec and Jan-Apr) Director of Support & Recovery Ministries. Please check online for a support group near you.

Hospice Niagara Support Groups (St. Catharines)

https://www.hospiceniagara.ca/grief-support-for-adults

Provides facilitated peer group support for adults, adolescents and children. Also holds a grief walk, every week, year round.

(905) 984-8766 ext. 233

Loving Outreach (St. Catharines)

www.lovingoutreach.org

lovingoutreach@becon.org

A support group for people who are living with the loss of a loved one through suicide.

Meetings: 2nd Monday of each month at 7:30pm at

Silver Spire United Church (Hearth Room)

366 St. Paul Street, St. Catharines, ON

(905) 934-2176

McNally House Hospice

www.mcnallyhousehospice.com

McNally House has an approach to palliative care that reflects the hospice philosophy, through our comprehensive and compassionate programs for residents and their families. Such care seeks to maximize the individual's quality of life; the emphasis is on living rather than dying.

148 Central Avenue, Grimsby, ON

(905) 309-4013

Morse & Son Funeral Home

www.morseandson.com

Offers a variety of support groups free to the community. One on one appointments for clients of the funeral home.

(905) 356-3550

MyGrief.ca

www.mygrief.ca

Canadian Virtual Hospice

Confidential and free, MyGrief.ca helps you to understand and move through your grief.

Tallman's Funeral Home

www.tallmanfuneralhomes.ca

resilient979@gmail.com

An 8 week support group that is held twice a year in spring and fall.

3277 King Street, Vineland, ON

(905) 562-5454

Wellspring Niagara Cancer Support Centre

www.wellspringniagara.ca

Please see the online program schedule for more information (905) 684-7619

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Children & Youth Programs

Camp Keaton (via Dr. Bob Kemp Hospice)

http://kemphospice.org/camp-erin

Camp Erin is a free weekend bereavement camp for children and teens ages 6 through 17 who are grieving the death of someone close to them. Campers participate in fun, traditional camp activities combined with grief education and emotional support, led by expert bereavement professionals and trained volunteers.

(905) 387-2448

Camp Trillium

Camp Trillium (officially The Trillium Childhood Cancer Support Centre) offers year-round recreational experiences to bring children with cancer and their families together. We work to provide an environment that normalizes relationships and experiences, helping them in the healing process and enhancing their quality of life.

940 Queensdale Ave East, Hamilton, ON

(905) 527-1992 1-888-999-CAMP

Childhood Cancer Canada (CCC)

www.childhoodcancer.ca

Develops and leads many support programs, including the emPowerPack, Amazing Adventures, Scholarship programs, Sibling Support and Benevolent Fund and several programs that provide information and resources to families at critical stages in their cancer journey.

1-800-363-1062

Darling Home for Kids

www.darlinghomeforkids.ca

The Darling Home for Kids provides high quality respite and palliative care services for children who are medically fragile and technology dependent, many of whom suffer from progressive illness. Our vision is to be an oasis of comfort and joy for the children and families we serve. Comfort in knowing that our special children receive wonderful care in a beautiful, warm environment. Comfort in knowing that their parents are able to take a break from the hard work of being parents of special kids and that there is a continuum of care from respite through to palliation and end of life care, when needed.

5657 15th Side Road, Milton, ON

(905) 878-7673 1-877-406-7673

Elizabeth Christie, M.A. - Playful Solutions

www.playfulsolutions.ca/

lizchristie85@gmail.com

Children's mental health clinician, Behavioural Therapist In-home Child & Family Clinical Therapy

(905) 992-9283

Hospice Niagara Support Groups (St. Catharines)

https://www.hospiceniagara.ca/grief-support-for-children-youth

The Children, Preteen and Parent/Guardian Support Group is a six-week peer support program for children (6-9 years), preteens (10 to 13 years) and their parent/guardian in the Niagara Region whose loved one has died. This group is broken into groups and will include a couple of activities where all groups will come together:

Children (ages 6 to 10)

Pre-teens (ages 11 to 13)

Parents and/or Guardians of the Children. The primary focus of this group will be on how to best help your children to grieve. It is strongly recommended that parents and/or guardians attend.

The program provides an opportunity for children to remember, validate and commemorate the death of their loved one with others their own age. The program is six weeks in length.

(905) 984-8766 ext. 233

Major Progressions Music Therapy

www.majorprogressions.ca

majorprogressions@outlook.com

We provide the Niagara Region with <u>music therapy services</u> and music education for individuals of all ages and abilities. Through fostering a therapeutic relationship and implementing our musical interventions we encourage our clients to access and integrate all components of their holistic selves, improving quality of life and meeting healthcare goals. Through the use of singing/vocalization, song-writing, music listening, movement, song discussion, instrument playing and improvisation we seek to improve the mental and physical well-being of our clients. We offer open and closed group therapy sessions, one on one sessions, and co-therapy.

Mallory Warkentin, MMT, MTA©

Music Therapy Coordinator

(905) 932-2233

Pathstone Mental Health

www.pathstonementalhealth.ca

A non-profit charitable agency. The majority of services are offered free of charge to the children, under 18 years of age, and their families. To access services call Contact Niagara at (905) 684-3407 for a referral. Funding is provided by the Ontario Ministry of Children and Youth Services, the Ontario Ministry of the Attorney General and the Regional Municipality of Niagara. Also, fee-for-service programs are offered.

Hear & Now Walk-In Clinic –No Fee – No Appointment – No OHIP

www.pathstonementalhealth.ca/walk-in-clinic/

Branscombe Mental Health Centre 1338 Fourth Avenue, St. Catharines, ON

(905) 688-6850

Merrittville Site, 1604 Merrittville Highway, RR#2, Welland, ON

(905) 384-9551

Crisis Services 24/7 1-800-263-4944

Young Caregivers Association - Powerhouse Project

www.youngcaregivers.ca

Serving children, youth and young adults in Niagara and Haldimand Norfolk who are caregivers in their home due to a family member experiencing chronic illness, disability, mental health issues, addiction issues and socio-economic factors. Providing a variety of services to empower young carers to give them time where "kids can be kids." Programs include: workshops to develop practical skills, crafts, homework help, day camps, leisure activities, special events and peer support.

318 Ontario Street, Unit 7A, St. Catharines, ON (905) 397-4201

Therapy Tails Ontario

www.therapytails.ca info@therapytails.ca

Therapy Tails is a non-profit charity/dog-therapy program that makes a positive contribution to our communities! Services include Tell Tails reading program, Special Needs Visitation and coming soon – Bereavement Recovery.

(905) 735-9157 1-855-TTO-DOGS (1-855-886-3647)

Wellspring Niagara Cancer Support Centre

Programs for youth affected by cancer.

(905) 684-7619

Community Resources

Accommodations

Haven of Hope

www.havenofhopefarm.ca

info@havenofhopefarm.ca

Haven of Hope Farm is located in the heart of Niagara. We provide accommodations for patients and their families who are receiving treatment for cancer or other medical conditions as well as those with disabilities. We also provide a retreat for those who are seeking respite from the stresses of everyday life.

3315 Ninth Street Louth, St. Catharines, ON

(905) 682-0059

Mark Preece Family House

www.markpreecehouse.ca

info@markpreecehouse.ca

The Mark Preece Family house is a caring place to call home for families of patients in Hamilton area hospitals.

We provide accommodation minutes away from Hamilton General Hospital. We also accommodate families of patients being treated at the Juravinski, St. Joseph's, and St. Peter's hospitals.

Mark Preece Family House Hospital Family Houses of Ontario 191 Barton Street East, Hamilton, ON (905) 529-0770

Ronald McDonald House Charities

South Central Ontario

www.rmhcsco.ca info@rmhcsco.ca

Ronald McDonald House Charities South Central Ontario (RMHCSCO) is part of a network of 15 Ronald McDonald Houses across Canada. We provide a home away from home for families of children who are seriously ill and being treated at nearby hospitals. RMHCSCO expanded from our original 15 bedroom home to a 41 bedroom house to serve more families in their time of need.

1510 Main Street West, Hamilton, ON

(905) 521-9983 ext. 2200

Ronald McDonald House Charities

Toronto

www.rmhctoronto.ca

info@rmhctoronto.ca

Ronald McDonald House Charities (RMHC) Toronto provides a "home away from home" for the families of seriously ill children undergoing treatment. We keep families close when they need each other the most.

RMHC Toronto encompasses a House for 81 families in downtown Toronto and seven Family Rooms in hospitals across the Greater Toronto Area and in Sudbury.

240 McCaul Street, Toronto, ON

(416) 977-0458

Aesthetics

Look Good Feel Better

www.lgfb.ca

A program of the Canadian cosmetic, toiletry and fragrance association foundation, a 2 hour session held once a month at Wellspring Niagara.

For a list of other aesthetic services offered in region contact Wellspring Niagara.

(905) 684-7619

Elan Vital

www.elanvitale.ca

Offers micropigmentation and permanent makeup for filling eye brows, lining eyes, and post mastectomy scars. Free consultation and low cost when you mention Wellspring Niagara.

(905) 732-4127

Assistive Devices

Assistive Devices Program Ontario

www.ontario.ca/page/assistive-devices-program

Through the Assistive Device Program (ADP), we help people with long-term physical disabilities pay for customized equipment such as wheelchairs and hearing aids. The ADP also helps cover the cost of specialized supplies. Refer to the website for detailed information.

Aya Picc Line Covers

www.ayacovers.com

ayacovers@gmail.com

Safely cover and protect your picc line with these comfortable and fashionable sleeves. A variety of sizes, colour and patterns can be coordinated with your wardrobe.

(416) 275-9200

Cancer Assistance Program

www.cancerassist.ca

inquiries@cancerassist.ca

The Cancer Assistance Program (CAP) is a community-based, not-for-profit organization offering free services for individuals and families impacted by cancer, living in the greater region of Hamilton and surrounding areas.

569 Concession Street Hamilton, ON

(905) 383-9797

Toll-Free 1-844-588-9797

For The Needy-Not The Greedy

www.fortheneedy-notthegreedy.com

Used sterilized, refurbished medical equipment & supplies at a very low cost.

6934 Kingsmen Court, Niagara Falls, ON

289-296-8079

Hauser's Pharmacy

www.hauserspharmacy.com

Offers mobility support devices 140 Broad Street East, Dunnville, ON

(905) 774-7331

Medigas (a Division of Praxair)

Offers home medical equipment 305 Niagara Street, Unit 4, St. Catharines, ON (905) 641-5272

Motion Specialties

Offers mobility devices 111 Fourth Avenue – Ridley Square, Unit # 1, St. Catharines, ON (905) 688-0420 1-866-249-0494

Performance Mobility & Home Healthcare Solutions - Niagara Falls

Rental, Repairs, Retail for mobility equipment. Call for a FREE consultation. ADP Authorized.

2-5743 Thorold Stone Road Niagara Falls **(289) 296-2822**

Pharmx Rexall Drug Stores

Dell Lewis & Krall Home Health Care Offers home health care products 105 Queenston Street, St. Catharines, ON (905) 938-5138

Pharma Shield Dispensary

Offers home health care products 5400 Portage Road, Niagara Falls, ON (905) 356-8482

PBO Niagara – Prosthetics Bracing Orthotics

Prosthesis by American Breast Care 547 Glenridge Avenue St. Catharines, ON (905) 905-688-2553

Rexall Home Health

Offers home health care products 325 Thorold Road, Welland, ON (905) 732-4456

Shoppers Drug Mart

Shoppers Home Health Care 1465 Carlton Street, St. Catharines, ON (905) 641-5200

Silver Cross

Offers home health care products 320 Vansickle Road, Unit #2, St. Catharines, ON (905) 685-4125

VOXX Life – Powered by VOXX HPT

www.voxxlife.com

VOXXSTASIS Socks and VOXX Insoles

Improves balance, stability, power, stamina, reaction time, pain relief, energy, recovery time and posture.

(905) 932-3272

Hernia Helper

www.herniahelper.com

Ostomy garments are made to order. Please visit the website for more information. (519) 755-9011

Breast Prosthesis and Bras

Breast Reconstruction Awareness Day

www.bra-day.com

Resource for women considering reconstruction

BodyMed Boutique - Fitter: Barb or Anne

www.bodymedboutique.ca

BodyMed Boutique is the founder and ongoing supporter of <u>The Camisole Project</u> – providing a **FREE Post-Surgical Specialty Camisole** and comfort heart pillow to ANY woman facing Breast Cancer Surgery.

Offers compression garments, mastectomy bras and prosthesis.

2033 Mt. Forest Drive, Burlington, ON

(289) 337-1508

Charlotte Boutique - Fitter: Tamar

www.charlotteboutique.ca

33 Lakeshore Road, St. Catharines, ON

(905) 934-7303

Greta's Flair Mastectomy & Lingerie

www.gretasflair.com

252 Ottawa Street North, Hamilton, ON

(905) 545-9124

Hauser's Pharmacy - Fitter: Katherine

www.hauserspharmacy.com

1200 Fourth Avenue, St. Catharines, ON -Located in the St. Catharines General Hospital Bra & prosthetic measuring & devices, lymphedema sleeves.

(905) 685-3030 1-855-440-8500

Knitted Knockers of Canada

www.knittedknockerscanada.com

Special handmade breast prosthesis for women who have undergone mastectomies. These soft, comfortable lightweight prosthesis are knitted with love by volunteers & available for **FREE**.

Sample sizes are available at Wellspring Niagara. You can feel, try on samples sizes and get information on ordering your own knitted knockers.

Monica's at 270 Degrees West - Fitter: Monica

www.270west.ca 224 West Street, Port Colborne, ON (905) 835-5024

My Top Drawer - Fitter: Mary

www.mytopdrawer.com7805 Lundy's Lane, Niagara Falls, ON(905) 371-1272

Ontario Breast Cancer Screening Program

www.cancercare.on.ca 1-800-688-9304

Pharma Shield Dispensary - Fitter: Shawn

www.pharmashield.ca 5400 Portage Road, Niagara Falls, ON (905) 356-8482

Rexall Home Health - Fitter: Shelley

www.rexall.ca 325 Thorold Road, Welland, ON (905) 732-1663

Rexall Home Health - Fitter: Sue

4486 Ontario Street, Beamsville, ON **(905) 563-3572**

Cancer Support Services

Bladder Cancer Canada

www.bladdercancercanada.org

Bladder Cancer Canada is a national charity organized to help bladder cancer patients and their support teams address day-to-day issues of this disease, increase awareness of and medical community and fund research, which pursues the diagnoses, treatment and elimination of bladder cancer. Patient to Patient Support

1-866-674-8889

Brain Tumour Foundation of Canada

www.braintumour.ca

The Brain Tumour Foundation's vision is to find the cause and cure for brain tumours while improving the quality of life for those affected by this cancer.

1-800-265-5106

Cancer Assistance Program (CAP)

www.cancerassist.ca

Provides free services for individuals living with cancer in and around Hamilton.

569 Concession Street, Hamilton, ON

(905) 383-9797 1-844-588-9797

Canadian Thyroid Cancer Support Group (Thry'vors) Inc.

www.thyroidcancercanada.org

A non-profit group and federally registered charitable organization led by thyroid cancer survivors. The goal is to connect with patients and their families who want support and information about the disease.

P.O. Box 23007, 5550 Eglington Avenue West, Toronto, ON **(416) 487-8267**

Colon Cancer Canada

www.colorectalcancercanada.com/

info@coloncancercanada.ca

Colon Cancer Canada is a national organization dedicated to saving lives through increasing public awareness of colorectal cancer, funding research initiatives, and providing colorectal cancer patient support.

5915 Leslie Street, Suite 204, Toronto, ON

(416) 785-0449 1-888-571-8547

Cottage Dreams

www.cottagedreams.ca

Helping families touched by cancer reconnect and rejuvenate at a private, donated cottage. The Village Barn, 195 Highland Street, Haliburton, ON

(705) 457-9100

Dreams to Memories

www.dreams2memories.org

Assists terminally ill parents with children under the age of 15 years (and living in the same home), with the opportunity to have a family last wish experience. Although the primary recipient is an adult, these dreams directly involve children through a parent's last wish to create a memory for their loved one(s).

(905) 994-9777

Juravinski Cancer Centre Genetic Counselling

www.jcc.hhsc.ca

699 Concession Street, Hamilton, ON

(905) 387-97111 ext. 5920

Kidney Cancer Canada

www.kidneycancercanada.org

info@kidneycancercanada.org

Patient support and advocacy group

Leukemia & Lymphoma Society

www.LLS.org

Information and resources for blood cancers, treatments, clinical trials, support services, financial assistance and free information booklets, webcasts and other education resources.

Personalized support – contact an Information Specialist

Monday to Friday, 9am to 9pm ET

1-800-955-4572

Lung Cancer Canada

www.lungcancercanada.ca

Information and resources for lung cancer patients, clinical trials, resources, patient stories, community activities, and Peer to Peer Network.

1-888-445-4403

Lymphedema Association of Ontario

www.lymphontario.ca

Committed to improving the lives of people with lymphedema.

4161 Dundas Street West, Toronto, ON

1-877-723-0033

Melanoma Network of Canada

www.melanomanetwork.ca

info@melanomanetwork.ca

This network was created to respond to the need for patients in Canada to have a nationally-based organization to coordinate educational and prevention efforts. Provides Peer to Peer support, support groups and resources.

1-877-560-8035

Niagara Ostomy Association

www.niagaraostomy.com

Our group's Mission is to be of service and assistance to all people with ostomies in Niagara. (905) 321-2799

Ovarian Cancer Canada

www.ovariancanada.org

Ovarian Cancer Canada is the only registered Canadian charity solely dedicated to overcoming ovarian cancer. We provide leadership by supporting women living with the disease and their families, raising awareness among the general public and health care professionals, and funding research to develop early detection techniques, improved treatments and ultimately, a cure. 205-145 Front Street East, Toronto, ON

(416) 962-2700 1-877-413-7970

Pink Pearl Foundation

www.pinkpearlcanada.org

Pink Pearl Foundation is a community-oriented organization that provides support, facilitates connections and empowers young women (18-40) who are courageously overcoming the social and emotional challenges of being diagnosed with cancer of any type.

Prostate Cancer Canada

www.prostatecancer.ca

info@prostatecancer.ca

Prostate Cancer Canada is the leading national foundation dedicated to the elimination of the most common cancer in men through research, advocacy, education, support and awareness.

2 Lombard Street, 3rd Floor, Toronto, ON

(416) 441-2131 1-888-255-0333

Wellspring Niagara Cancer Support Centre

www.wellspringniagara.ca

Within the warmth of a wellspring centre, cancer patients and their loved ones find people who understand and free programs that address the everyday changes that cancer brings. (905) 684-7619

Wellwood

www.wellwood.on.ca

A non-profit organization which provides information, programs and peer support to people who have received a diagnosis of cancer, loved ones, caregivers and health care providers. All programs are free of charge and do not require a referral.

Hospital Site: 699 Concession Street, Hamilton, ON

(905) 667-8870

Community Site: 503 Sanitorium Road, Hamilton, ON

(905) 667-8870

Young Adult Cancer Canada (YACC)

www.youngadultcancer.ca

connect@youngadultcancer.ca

Cancer is different for young adults. This simple truth is the driving force behind everything we do.

Estheticians (recommended by Wellspring members)

Fringe Hair and Skin Group

53 Queen Street, St. Catharines, ON (905) 687-8478

Niagara Waters Spa (Niagara College)

www.niagarawaters.ca

135 Taylor Road, Niagara-on-the-Lake, ON

(905) 641-2252 ext. 4230

The Petite Retreat Spa

www.petitretreat.ca

6407 Thorold Stone Road, Niagara Falls, ON

(905) 371-0022

Senses Spa and Boutique (Oncology Esthetics)

www.americananiagara.com

844 Lundy's Lane, Niagara Falls, ON

(905) 356-6068

Storm Hair Group

96 Lake Street, St. Catharines, ON (905) 685-0797

Transformational Body Work

www.transformationalbodyworkniagara.com
Sandra Edgar, CA, RYT
Esthetics, Holistic Hands, Massage, Reiki, Yoga & Pilates
23 Oarsman Crescent, St. Catharines, ON
(289) 273-2933

White Oaks Resort & Spa

www.whiteoaksresort.com 253 Taylor Road, Niagara-on-the-Lake, ON (905) 641-2599

Hair, Hats & Wigs

Great Clips – Clips of Kindness Program

www.greatclips.com

If you're facing hair loss due to cancer treatment, they are offering a complimentary clipper cut. *You need to bring their promotional card with you. It can be found on our bulletin board.

53 Queen Street, St. Catharines, ON (905) 687-8478

Fringe Hair & Skin Group

www.fringhairandskin.com

Offers previously loved wigs at no charge, and will style existing wigs at no cost. Purchase a new wig.

53 Queen Street, St. Catharines, ON (905) 687-8478

His & Hers Wigs & Hair Pieces

1260 Highway 8, Stoney Creek, ON (905) 643-4839

MONAT for Hair & Scalp

Dry damaged, frizzy unmanageable, oily itchy scalp, dandruff/ psoriasis, thinning/balding. Natural and botanically based professional hair products.

karenheadrmy@gmail.com

(905) 964-3150

Nino D'Ambra Hair & Aesthetics

www.ninodambra.com 231 Garrison Road, Fort Erie, ON (905) 871-6886

Paula Young Wigs

www.paulayoung.com

Transitions Studio

www.transitionsstudio.ca

Purchase a new wig, cut hair and will style wigs at no cost 244 Grantham Avenue, St. Catharines, ON (905) 937-1623

Walker Family Cancer Centre (Wig & Hat Resource Room)

1200 Fourth Avenue, Main Floor, St. Catharines, ON WFCC patient resources only

Wellspring Niagara Cancer Support Centre (Wig & Hat Room)

50 Wellspring Way, Fonthill, ON (905) 684-7619

Hair Donations

A Childs Voice Foundation

www.acvf.ca

Angel Hair for Kids (donate hair for wigs) 12 inches minimum length 3404 Palstan Road, Unit # 301 Mississauga, ON (905) 275-3434

Transitions Studio (Salon 244)

Contact Carlo if someone would like to donate hair for wigs. 12 inches minimum length 244 Grantham Avenue, St. Catharines, ON (905) 937-1623

Health Coaching/ Energy Therapy

Linda Morinello

www.good4me.ca

linda@good4me.ca

Emotion Freedom Technique, Holist Health Coaching, Corporate Wellness Program Facilitator, Reconnective Healing Practitioner

Niagara Falls, ON

(905) 984-9418

Therapeutic Touch Ontario

www.therapeutictouchontario.com

Holistic, evidence-based therapy that incorporates the intentional and compassionate use of universal energy to promote balance and well-being.

(416) 231-6824 –Office & Referral Service

Home Care & Outreach Nursing

Community Support Services of Niagara (CSSN)

www.cssn.ca

We assist seniors and adults with disabilities to live independently in their homes.

Services include Homemaking, Home Maintenance & Repair, Lunch-out, Meals on Wheels, Safety at Home, Transportation and Friendly Visiting or Phone calls.

Beamsville: (905) 563-9501 St. Catharines: (905) 682-3800

Welland: (905) 788-3181

Guiding Hands

www.guidinghand.ca

Seniors help at home. Professional compassionate services.

(289) 228-8736

Health Bus

www.niagararegion.ca

For vulnerable populations in Niagara who can't access traditional health care. Outreach nurses provide a suitable, free alternative.

For specific services offered at each location:

(905) 688-8248 ext. 7512

1-888-505-6074

Impact Niagara (Niagara Health System)

www.niagarahealth.on.ca

A regional mobile health team of professionals who will assess and treat individuals in their own home or an agreed-upon location. The target population are those individuals who are in an acute phase of mental illness, age 16 or older.

(905) 378-4647 ext. 46400

Home Instead Senior Care

www.homeinstead.ca

Enhancing the lives of aging adults and their families.

6293 Thorold Stone Road, Niagara Falls, ON

(289) 296-0288

LHIN Home and Community Care (formerly CCAC)

www.healthcareathome.ca

Provides access to government funded health care support or services such as nursing, personal support, physiotherapy, occupational therapy, nutrition and food counselling and placement to long-term care homes.

149 Hartzel Road, St. Catharines, ON

1-800-810-0000

Right at Home Canada

Home Health Care and Assistance

rightathomecanada.com

540 Ontario Street St. Catharines, ON L2N 7S2

1-855-983-4663

Seniors for Seniors – Spectrum Health Care

Drop in Companion, Personal Support Caregivers, Driver Companions, Live-In Companions, Overnight, House Cleaning, Handyperson, Grass Cutting, Pet/ House Sitting

www.spectrumhealthcare.com

(905) 937-3677

Naturopathic Doctors

Dr. Jordan Wiggins, ND

www.healthoverall.ca Health Overall 170Highway 20 West, Unit 6 Fonthill, ON (905) 892-1318

Dr. Mike Um, ND

www.NaturoMedic.com 296 Welland Avenue, St. Catharines, ON (905) 684-4934

Dr. Michael Prytula, ND

www.NaturoMedic.com info@naturomedic.com 296 Welland Avenue, St. Catharines, ON (905) 684-4934

Dr. Stephen Tripodi, ND

www.optimalwellnessniagara.com stephen@optimalwellnessniagara.com Optimal Wellness Niagara 26 Hiscott Street, St. Catharines, ON (905) 988-9009

Dr. Tara Clapp, ND

www.integratedhealthcare.ca admin@integratedhealthcare.ca Integrated Health Care and Fitness Studio 7 Derby Lane St. Catharines, ON (905) 988-9160

Personal and Home Support

Babysitting Angels Inc.

www.babysittingangels.com

Provides hotel child care, emergency childcare, wedding, conferences and group childcare

(905) 938-1234 1-888-983-0123

Cleaning for a Reason

www.cleaningforareason.org

A non-profit organization that services the United States and Canada. Our mission is to give the gift of free house cleaning for women undergoing treatment for any type of cancer.

1-877-337-3348

Fresh Start Green Cleaning (FSGG)

www.freshstartgreen.com

Partnered with Cleaning for a Reason - Emily (289) 228-8007

Community Support Services of Niagara

www.cssn.on.ca

A volunteer based not-for-profit agency providing comprehensive client-driven community support services to help seniors and adults with disabilities live independently in their own homes.

320 Vansickle Road, # 3, St. Catharines, ON (905) 682-3800

Misses Clean

www.missesclean.ca

Working in partnership with Cleaning for a Reason which is an organization that offers free cleaning services to women battling cancer. Currently Misses Clean provides two complimentary services per month to Cleaning for a Reason.

(905) 380-0347

Revera Health Care

www.reveraliving.com

Provides personal & home support, nursing, therapy & rehabilitation, pediatric & child services.

3550 Schmon Parkway, Suite 4, Thorold, ON

1-877-929-9222 (24 hour)

Visiting Angels

www.visitingangels.ca

Provides medical and home care services

1-877-239-4397

197 Ontario Street, St. Catharines, ON

(905) 685-4242

Private Counselling

Sandra Kesselman-Hardy

www.niagaracounselling.com

sandra@niagaracounselling.com

MSW, RSW, Professional Counsellor & Affective Therapy Services. Specializing in cancer, grief & loss.

(905) 468-4632

Susan Lymburner

Psychotherapist. Specializing in depression, anxiety, stress, grief, loss, parenting, anger, divorce/separation, impact of trauma.

www.suelymburner.com

(905) 401-8807

Dr. Christine Davis

Niagara Psychological Wellness, Psychologist 320 Vansickle Road, St. Catharines, ON,

(905) 327-0689

Elizabeth Christie, M.A.

Playful Solutions

Children's mental health clinician, Behavioural Therapist

lizchristie85@gmail.com

In-home Child & Family Clinical Therapy

(905) 992-9283

Reflexologists

Scott Brettell

www.healingyoursole.ca reflex@vaxxine.com Healing Your Sole St. Catharines, ON (289) 687-0260

Susan Ryczko

Herbally Ever After Certified Massage Therapist, Colon Therapist and Reflexologist, Chartered Herbalist 6 Jill Court, St. Catharines, ON (905) 704-1744

Osteopathic Manual Therapy

Michael Fittante

Integrated Osteopathy 282 Geneva Street, St.Catharines, ON Located inside Reclaim Counseling and Wellness Centre (905) 380-1741

Optimal Wellness

www.optimalwellnessniagara.com26 Hiscott Street, St. Catharines, ON L2R 1C6(905) 988-9009

Registered Massage Therapists (including Lymphedema Therapy)

Beth Elliott RMT, CLT-LANA

www.niagaratherapeutics.com

Registered Massage Therapist, Certified Lymphedema Therapist 1-503 Niagara Street, Welland, ON (905) 788-3214

Jimmy Hong, RMT, CLT-LANA, Fascial Stretch Therapist

www.niagaratherapeutics.com

Registered Massage Therapist, Certified Lymphedema Therapist 1-503 Niagara Street, Welland, ON (905) 788-3214

Cindy Schultz, RMT, CDT, EGF

clcschultz@gmail.com

Port Health Clinic 101 Lakeport Road, Suite 7 St. Catharines, ON Registered Massage Therapist, Manual Lymphatic Drainage (905) 684-6066

Vivian Dim OT Reg (Ont) LLCC

Certified Lymphedema Therapist vivian@armmoretherapy.com
4413 Ontario Street, Suite 202 Beamsville, ON (289) 897-8707

Milka V. Santoro (Oncology Massage), RMT

Mvs.rmt@gmail.com 155 Hwy 20 W, Fonthill, ON (905) 931-9363

Sarah Verdurmen, RMT, CDT, Yoga Instructor

Sarah.verdurmen@gmail.com

Registered Massage Therapy (specializations in manual lymphatic drainage, complex decongestive therapy and oncology massage), Acupuncture, and Yoga Practice Location: Buddha Bellies Yoga and Massage 4948 King Street, Beamsville, ON (289) 566-8466

Transportation

Canadian Cancer Society

www.cancer.ca/en/support-and-services/support-services/transportation-onniagara@ontario.cancer.ca

If you can't afford the cost of travel, or if you are not physically well enough to use public transportation, we can work with you to help find a solution.

Our Wheels of Hope Transportation Service covers 2 programs: Volunteer Driver Provided Program and Family Provided Program. These programs are intended to assist an eligible client and escort (if required) with their short-term travel to attend cancerspecific medical appointments or supportive care services delivered by a professional recognized by Ontario's Health Care System. Patients must declare a financial, physical or emotional need for service.

1-800-263-6750

Canadian Red Cross

www.redcross.ca/in-your-community/ontario/nutrition-and-transportation/transportation/niagara-region-branch-transportation

The Canadian Red Cross provides transportation service for those in need, such as elderly or disabled in the community, who are unable to use public transportation or private means. Our service keeps people connected in their community by providing affordable transportation to medical appointments.

Canadian Red Cross – Niagara Office 11 Export Avenue, St. Catharines, ON (905) 680-4099

Cancer Assistance Program (CAP)

www.cancerassist.ca

Provides free transportation services for individuals living with cancer in and around Hamilton

555 Concession Street, Hamilton, ON

(905) 383-9797 1-844-588-9797

Central Taxi – Transportation for People with Disabilities

www.centralniagara.com

A commercial, private service providing door-to-door transportation service for individuals with a disability. Specially equipped vehicles are available for wheelchairs etc. Fees vary based on location.

St. Catharines/Grimsby/Thorold/NOTL: (905) 685-7343

Fort Erie: (905) 994-8294 Niagara Falls: (905) 358-3232

Community Support Services of Niagara

www.cssn.ca

Caring volunteer drivers provide rides to medical appointments.

Fees are billed monthly.

Grimsby, West Lincoln & Lincoln

Beamsville office at 905-563-9501 ext. 24

St. Catharines, Thorold, Niagara Falls, NOTL & Fort Erie area

St. Catharines office at 905-682-3800 ext. 29

Welland, Pelham, Wainfleet & Port Colborne

Welland office at 905-788-3181 ext. 21

Niagara Specialized Transit

www.niagararegion.ca/transit/nst

NST@niagararegion.ca

A pre-booked, door-to-door service for passengers with special needs, who meet the "Eligibility Criteria", have applied for the service and been approved for the service by the Eligibility Committee. The service is intended for persons who are unable to use conventional transit due to a disability. Niagara Specialized Transit is only for those customers who are travelling from one municipality to another for a medical appointment, education or employment purposes.

(905) 680-2052 1-888-447-5202

After Hours: 1-877-284-7433

Seniors for Seniors

Our driver companions will cheerfully chauffer you or your loved one to and from medical appointments. Unlike a taxi or local transportation, our companions can accompany your loved one for the full duration of their errand. Our driver companions use their own personal automobiles and can accommodate seniors with cognitive impairments, walkers and collapsible wheelchairs.

Hamilton: 905-572-6162 Niagara: 905-937-3677

Crisis Services

Centre De Sante Communautaire Hamilton/Niagara

www.cschn.ca

A multi-service agency providing health and social services to the French speaking people of Hamilton and Niagara. For a 24 hour French speaking crisis line for victims and survivors of abuse.

1-877-336-2433

Connex Ontario

www.connexontario.ca

A 24/7 help line providing help for people experiencing problems with drugs, alcohol, mental health, or gambling.

1-866-531-2600

Design for a New Tomorrow

www.design4newtomorrow.ca

Provides support for individuals who have experienced abuse in intimate adult relationships, in their journey towards healthy self-directed lives and respectful relationships.

60 James Street, St. Catharines, ON

(905) 684-1223

Distress Centre

www.distresscentreniagara.com

Provides free 24/7 confidential help lines for people who are depressed, in distress, or in a crisis.

Fort Erie and Area (905) 382-0689

St. Catharines, Niagara Falls and Area (905) 688-3711

Port Colborne, Wainfleet and Area (905) 734-1212

Grimsby, West Lincoln (905) 563-6674

Gillian's Place

www.gilliansplace.com

Helps women escape from abuse and create a new, abuse free life. All services are free and completely confidential. Provides a free 24 hour help line.

(905) 684-8331

Women's Place of Niagara South Inc.

www.womensplacesn.org

Providing help to women and children experiencing abuse at Nova House in Niagara Falls, and Serenity Place in Welland. Provides 24 hour crisis lines.

Niagara Falls, Fort Erie and surrounding area

(905) 356-5800

Welland, Port Colborne, Wainfleet, Pelham and surrounding area

(905) 788-0113

Victim Services Niagara

www.victimservicesniagara.on.ca

VSN is a community-based, non-profit organization made up of over 100 volunteer crisis responders. A small team of full time employees has been graciously provided space within the Niagara Regional Police Services main building at 110 James Street, St. Catharines, ON

24/7 Crisis Line (905) 682-2626

YWCA

www.ywcaniagararegion.ca

Temporary housing for women and their children who are homeless.

183 King Street, St. Catharines, ON

289-273-4308

6135 Culp Street, Niagara Falls, ON

289-267-0411

Divorce Services and Support Programs

Divorce Canada

www.divorce-canada.ca

Free reliable, understandable information about separation and divorce in Canada. List of local divorce lawyers.

Family Counselling Centre Niagara

www.fccniagara.on.ca

The centre provides professional counselling and support programs for individuals, couples, families or groups who are experiencing personal, social or work problems which are contributing to marital or family difficulties.

82 Hanover Drive, St. Catharines, ON

(905) 937-7731 ext. 3345

1-888-937-7731 ext. 3345

Service Canada

www.servicecanada.gc.ca

Information regarding the legal issues and process of divorce in Canada.

Ontario Works Family Support Program

www.niagararegion.ca/social-services/family-support-program.aspx

Obtain information you are legally entitled to under the Family Law Act. Free legal aid to low income families.

Family Law information Centre

59 Church Street, 4th Floor, St. Catharines, ON

(905) 988-6200 ext. 472

102 East Main Street, Welland, ON

(905) 735-0010

Employment & Financial

Job Gym

www.jobgym.com

Job Gym funded by the Ministry of Training Colleges and Universities. Provides one on one employment counselling and referrals, presenting information to local high school, conducting Job Fairs, providing a variety of workshops and much more. The employment division of the John Howard Association.

Fort Erie: 469 Central Avenue, Fort Erie, ON

(905) 871-3932

St. Catharines: 210 King Street, St. Catharines, ON

(905) 682-8372

Welland: 225 East Main Street, Welland ON

(905) 732-7655

Money Matters

www.wellspring.ca/online-resources/money-matters/

At Wellspring, we understand how difficult it is to focus on getting well when you are worrying about finances. Wellspring is available to help Ontario residents with cancer, understand and navigate the complex maze of income replacement options when too sick to work, as well as to help clarify and provide access to drug reimbursement programs.

Money Matters Online offers cancer patients free professional case management with a Money Matters Case Worker. All appointments are individual, private and confidential, and take place in real time via video software.

Government of Canada

www.canada.ca

www.servicecanada.gc.ca for services and benefits

Assistive Devices Program Ontario

www.ontario.ca/page/assistive-devices-program

Through the Assistive Device Program (ADP), we help people with long-term physical disabilities pay for customized equipment such as wheelchairs and hearing aids. The ADP also helps cover the cost of specialized supplies. Refer to the website for detailed information.

Canada Pension Plan (CPP)

1-800-277-9914 (English)

1-800-277-9915 (French)

Canada Pension Plan Disability (CPP-D)

To apply you must have a severe and prolonged disability that is likely to last greater than one year or result in death and that impedes doing any occupation including your previous occupations. If you are terminally ill when filling our application just note terminally on the top of the application so it can be flagged and reviewed quickly.

Canada Pension Plan Survivor Benefits

Claimants must provide proof of age for themselves and their eligible children and any certificates or other information that they think would help clarify their entitlement to a survivor benefit.

Employment Insurance Benefits (EI)

Sickness Benefits-Compassionate Care Benefits

A medical completed by a physician must indicate you have an illness/disability that prevents you from working, to apply for sickness benefits. To apply for compassionate care you must be away from work temporarily to provide care or support to a family member who is gravely ill and who has a significant risk of death within 26 weeks (6 months). A maximum of six weeks will be paid to eligible people.

1-800-206-7218

Old Age Security (OAS)

Guarantee Income Supplement (GIS)

1-800-277-9914 (English)

1-800-277-9915 (French)

Niagara Region Service Canada Offices:

www1.canada.ca/en/esdc/service-canada.html

Fort Erie: 469 Central Avenue, Fort Erie, ON

Thursday from 10am – 3pm. Closed 12pm - 12:30pm

Grimsby: 63 Main Street West, Grimsby, ON

Wednesday from 10am - 3pm. Closed 12pm - 12:30pm

Niagara Falls: 5853 Peer Street, Niagara Falls, ON

Monday to Friday from 8:30am – 4:00pm

Port Colborne: 92 Charlotte Street, Port Colborne, ON Tuesday from 10am – 3pm. Closed 12pm – 12:30pm *St. Catharines*: 395 Ontario Street, St. Catharines, ON

Monday to Friday from 8:30am – 4:00pm

Welland: 250 Thorold Road West, Welland, ON

Monday to Friday from 8:30am – 4:00pm, Closed 12pm – 12:30pm

Niagara Folk Arts Multicultural Centre

www.folk-arts.ca

A non-profit organization that supports and assists the ethno-cultural and newcomer community in Niagara through a broad range of programs and services.

Settlement Services and Community Connections Programs are offered at:

5853 Peer Street, Niagara Falls, ON

(905) 358-3452

85 Church Street, St. Catharines, ON

(905) 685-6589

Community Connection program runs programming at Grimsby Public Art Gallery,

25 Adelaide Street, Grimsby, ON

JSW and Settlement services are available in Grimsby upon request.

(905) 685-6589 ext. 241 or 225 to make an appointment.

Ontario Government

Employment Ontario – Employment Help Centres

www.ehc.on.ca

This program helps individuals that are unemployed or working less than 20 hrs per week, to meet with counsellors who help with resumes, job interviewing techniques and job searches.

Beamsville: 4520 Ontario Street, Unit # 11, Beamsville, ON

(905) 563-9675, info@employmenthelp.org

Grimsby: 63 Main Street West, Unit # 6, Grimsby, ON

(905) 309-9675, grimsby@employmenthelp.org

Niagara Falls: 6100 Thorold Stone Road, Unit #7, Niagara Falls, ON

(905) 350-0021

Ontario Ministry of Community and Social Services

www.mcss.gov.on.ca

1-800-263-5413

Ontario Disability Support Program (ODSP)

To be eligible you must have a substantial disability expected to last greater than one year and have an impact on daily living (ability to care for self, ability to function in the community or the ability to work)

301 St. Paul Street, Mezzanine Floor, St. Catharines, ON

(905) 688-3022

Ontario Ministry of Health and Long Term Care

www.health.gov.on.ca

Service Ontario

1-866-532-3161

Ontario Drug Benefits (ODB)

This program currently covers most of the cost of more than 3,800 prescription drug products, including some nutrition products and some diabetic testing agents.

Ontario Trillium Drug Program (TDP)

www.health.gov.on.ca

trillium@resolve.com

Available for seniors over the age of 65, residents of long term care homes, for special care and/ or someone who received home care services not covered by the Ontario Drug Benefits, and persons receiving financial help through Ontario Works or the Ontario Disability Program. Get your form from your pharmacy or download from the site.

1-800-575-5386

Ontario Works

Provides financial assistance and a range of employment support and activities in partnership with community agencies to achieve independent living through sustainable employment.

Fort Erie: 469 Central Avenue, Fort Erie, ON

(905) 354-3561

Niagara Falls: 5853 Peer Street, Niagara Falls, ON

(905) 354-3561

Port Colborne: 92 Charlotte Street, Port Colborne, ON

(905) 734-7975

St. Catharines: 234 Bunting Road, St. Catharines, ON

(905) 641-9960

Welland: 250 Thorold Road West, Welland, ON

(905) 634-7975

Food Banks and Meal Programs

Food Banks

Food Banks, Meal Programs and Emergency Food

www.niagararegion.ca/social-services/food-for-all.aspx

This website lists organizations throughout Niagara who provide access to foods and essential help in your community.

Dial 2-1-1 or visit inCommunities <u>www.niagara.cioc.ca/</u> for more information and a list of all programs in Niagara.

Meal Programs

Meals on Wheels - Community Support Services of Niagara

Grimsby, West Lincoln & Lincoln: Beamsville Office 905-563-9501 ext. 2

Welland & Pelham: Welland Office 905-788-3181 ext. 25

*Meals on Wheels in other areas are delivered by other agencies:

St. Catharines & Thorold: 905-682-0333

Niagara Falls & Niagara on the Lake: 905-356-9194

Fort Erie & area: 905-871-9366 Port Colborne: 905-835-1581

Hospice & Palliative Care

Dr. Bob Kemp Centre for Hospice Palliative Care

www.kemphospice.org

At the Dr. Bob Kemp Hospice, our goal is to provide individuals and families living with a life-threatening illness excellence in care, whether that be at home, in hospital, a long-term care facility or our very own residential hospice. Hospice is about celebrating life and quality of living. All services, including our residential program, are provided at no cost to our clients or their families.

277 Stone Church Road East, Hamilton, ON (905) 387-2448

Carpenter Hospice

www.thecarpenterhospice.com admin@thecarpenterhospice.com

Carpenter Hospice is a home in the heart of Burlington that offers both residential-based care to people in the last stages of their lives, and community-based programs for people dealing with grief or a life-limiting illness. It lets residents spend their final days together with loved ones in an environment that is peaceful, comfortable and meaningful. It is staffed by a dedicated team of professionals and volunteers who provide compassionate palliative care to meet residents' every need and ensure that each moment matters.

2250 Parkway Drive, Burlington, ON

(905) 631-9994

Hospice Niagara

www.hospiceniagara.ca

Provides caring compassionate and volunteer support, hope and encouragement to terminally ill individuals and their caregivers. Day hospice, visiting volunteer, and residential hospice. For more information on the referral process and office locations of each team, visit www.hospiceniagara.ca/progra.s/sharecareteams

(905) 984-8766

Hotel Dieu Shaver Health and Rehab Centre

Compassionate care and counselling of patients and their families at the end of life. 5 dedicated beds for end of life

Chaplain (905) 685-1381 ext. 84201

Manager, RN (905) 685-1381 ext. 84288

McNally House Hospice

www.mcnallyhousehospice.com

Offering psycho-social-spiritual support pre death and bereavement support, post death, including one on one support, grief groups, education events, social events, wellness programs.

148 Central Avenue, Grimsby, ON

(905) 309-4013

Niagara-on-the-Lake Community Palliative Care Service

Canadian Hospice Palliative Care Association

www.chpca.net

notlpc@bellnet.ca

Offers seriously ill resident and their families/caregivers in Niagara-on-the-Lake a variety of services in the hospital, long-term care facilities and private homes. They have trained visiting volunteers, a large variety of equipment to borrow, a lending library of books, CDs, DVDs, a phone bereavement program, bereavement support group and a family studio apartment that out-of-town family member of clients can use.

(905) 468-4433

Rose Cottage Visiting Volunteers

www.rosecottagevolunteers.com

Provides supportive palliative care services to residents of Grimsby, Beamsville, Smithville, Vineland and Jordan.

265 Main Street East, Grimsby, ON

(905) 309-5071

Virtual Hospice

www.virtualhospice.ca

Information and support on palliative and end-of-life care, loss, and grief. An online team of experts can answer questions regarding life threatening illness and loss. There are also discussion forums, online videos and a chance for patients to share their own stories.

Mental Health and Special Needs Services

Bethesda

www.bethesdaservices.com

A non-profit, charitable organization owned by the Ontario Conference of Mennonite Brethren Churches, dedicated to serving children and adults with special needs.

3280 Schmon Parkway, Thorold, ON

3950 Fly Road, Vineland, ON

(905) 684-6918

Canadian Mental Health Association (CMHA)

Niagara Branch

www.cmhaniagara.ca

A non-profit, provincially funded charity with community resource centers where people can obtain information and resources about mental illness and its effects. Providing a full range of services which include: brief counselling, case management, employment, crisis, court support, peer support, information and referral, intake and assessment, public education.

(905) 641-5222 (general inquiries)

Consumer Survivor Initiative

www.initiativeniagara.ca

Advocates for the health and personal fulfillment of people who have used the mental health system. A network of self-help groups has been established throughout the Niagara Region to provide consumer/survivors with opportunities for friendship, social support, education and recreation.

Monday – Friday 8:30am – 4:30pm 60 King Street, Unit 103, Welland, ON (905) 732-4498

E Mental Health

www.ementalhealth.ca

Find mental health help, services and organizations in your area.

Gateway Residential and Community Support Services of Niagara Inc.

www.gatewayofniagara.ca

A community based organization that is a registered charity funded by the Ontario Ministry of Health and Long Term Care. Helping individuals to achieve greater independence through innovative, consume centered housing and support services.

Dr. Peter Grant Haven of Hope, 178 King Street, Welland, ON

(905) 735-4445 1-877-735-4445

Niagara Eating Disorder Outpatient Program

www.niagarahealth.on.ca

Port Colborne Site, Niagara Health System 260 Sugarloaf Street, Port Colborne, ON

(905) 378-4647 ext. 32532

Niagara Region Mental Health

www.niagararegion.ca/living/health_wellness/mentalhealth/default.aspx

Provides community based treatment, case management and counselling for adult 16 years and older who are experiencing a serious & persistent mental illness. Services are provided in the home or a community setting of the clients choice. Office visits are also available.

3550 Schmon Parkway, 2nd Floor, Unit # 2, Thorold, ON

1-866-550-5205 Ext. 1

Niagara Network for Freedom from Weight Preoccupation and Eating Disorders (NNFED)

www.cwhn.ca

NNFED is an inter-agency coalition formed to raise awareness of body image issues and weight/eating problems. NNFED focuses on improving preventions strategies, treatment, and local support options in the Niagara area by networking with other resources in the region. Support group are offered for people recovering from an eating disorder, anorexia or bulimia, and for parents and partners.

375 Glenridge Avenue, St. Catharines, ON

(905) 938-1291

1-800-263-7248 ext. 556

Mood Disorders Association of Ontario

www.mooddisorders.ca

mooddisordersniagara@gmail.com

The Mood Disorders Association of Ontario offers free support programs to people and their families who are living with depression, anxiety or bipolar disorder.

54 Church Street, St. Catharines, ON

Monday – Friday 9:30am – 5:00pm

Telephone Support Line: 1-888-486-8236

Oak Centre

www.oakcentre.ca

Serving people in the Niagara Region who have mental health problems. Helping people to go back to work and school, provides assistance with legal/family/transportation/housing issues and helps to navigate through mental health services such as ODSP, OW and CPP. Also organizes and attends various social and educational events.

24 Dorothy Street, Welland, ON

(905) 788-3010

Pathstone Mental Health

www.pathstonementalhealth.ca

A non-profit charitable agency. The majority of services are offered free of charge to the children, under 18 years of age, and their families. To access services call Contact Niagara at (905) 684-3407 for a referral. Funding is provided by the Ontario Ministry of Children and Youth Services, the Ontario Ministry of the Attorney General and the Regional Municipality of Niagara. Also, fee-for-service programs are offered.

Hear & Now Walk-In Clinic –No Fee – No Appointment – No OHIP

www.pathstonementalhealth.ca/walk-in-clinic/

Branscombe Mental Health Centre

1338 Fourth Avenue, St. Catharines, ON

(905) 688-6850

Merrittville Site, 1604 Merrittville Highway, RR#2, Welland, ON

(905) 384-9551

Crisis Services 24/7 1-800-263-4944

Schizophrenia Society of Ontario

www.schizophrenia.on.ca

Social Services Organization providing education and information on this disease.

33 Queenston Street, St. Catharines, ON

1-800-449-6367

St. Joseph's Healthcare for Mountain Health Services

www.stjoes.ca

100 West 5th Street, Hamilton, ON

(905) 388-2511 and ask for the mood disorders clinic in your area.

Online Support

ELLICSR Kitchen

www.ellicsr.ca

This program is designed to support people touched by cancer by giving you the skills and information you need to manage your diet.

The ELLICSR Kitchen hosts a series of dynamic healthy cooking demonstrations led by Wellness Chef Geremy Capone and Registered Dietitian Stephanie Gladman.

Inspire

www.inspire.com

Inspire partners with the most respected national patient advocacy organizations to provide safe, online health and wellness communities in which patients, families, friends and caregivers connect with one another for support and information. Extensive privacy features allow member to control exactly how their personal information is shared with others.

My Life Line

www.mylifeline.org

Cancer patients and caregivers can create a free, customized website to build an online support community of family and friends to foster connection, inspiration and healing.

Wellspring

www.wellspring.ca/online-programs

Through this site, you will have access to a wide, and ever-changing line-up of online programs, educational webinars and downloadable resources that you can participate in all from the comfort and convenience of your own home and your own schedule.

Seniors Programs

Alzheimer's Society of Niagara Region

www.alzheimerniagara.ca

A non-profit organization, where individuals with dementia and their care partners are fully supported, using a variety of services that use a holistic, client-centered approach that is inclusive of all care partners involved and take into account all aspects of wellbeing for those being served. 1-403 Ontario Street, St. Catharines, ON

(905) 687-3914

Brock/Niagara Health & Wellbeing

www.brocku.ca/health-well-being

Bridging academic and community health innovations, the Brock-Niagara Centre for Health and Well-Being is dedicated to enhancing the quality of life among individuals with chronic disease by focusing on disease management and the related social and health complications.

Cardiac Rehab and Senior Fit Program,

Monday - Friday 8:00am - 11:00am, 2:00pm - 7:00pm

Saturdays 8:00am – 12:00noon

Brock Research and Innovation Centre, Room 122E

130 Lockhart Drive, St. Catharines, ON

(905) 688-5550 ext. 5585

Centric Health & Wellness Centre for Seniors

Centric Health has a unique services offering to address some of the most pressing issues for Seniors in Ontario with convenient access to multiple health and wellness services, and easy navigation of the health care system.

413 Linwell Road, Building B, St. Catharines, ON

(905) 938-3533

Community Programs for Seniors - Niagara Region, Ontario

www.niagararegion.ca/living/seniors/programs

Niagara Region provides a range of services for seniors who want to keep active and stay in their home as long as possible. Providing information and access to specialized programs, services and resources that help seniors live active, healthy and independent lives. The Gatekeeper line is open 8:30am - 8:30pm.

(905) 684-0968

Geriatric Assessment Program – Niagara Health System

www.niagarahealth.on.ca/en/geriatric-assessment/program

The NHS Geriatric Assessment Program provides a comprehensive physical, psychosocial and environmental needs assessment for Niagara's senior populations. Referrals are accepted from physicians and the services is offered from Greater Niagara General Site in Niagara Falls, as well as off-site clinics at Welland and other locations in St. Catharines and Fort Erie. Outreach services is provided to the Niagara Region retirement homes, as well as for patients unable to attend the clinic. Inpatient and Outpatient programs.

(905) 378-4647 ext. 53013

Niagara Geriatric Mental Health Outreach Program

www.stjoes.ca

Provides direct consultation by a home visit team to improve care of persons with late onset mental health problems or behavioural disturbances. The team (geriatric psychiatrist and case manager) assesses the older person in their place of residence. Recommendations are provided to the family physician and follow-up is provided as required by the team. In addition, education and support for health care professional and caregivers is provided.

26 Hiscott Street, 2nd Floor, St. Catharines, ON Monday – Friday 8:30am – 4:30pm (905) 704-4068

Niagara Regional Lifeline

Helping you live independently and safely at home.

(905) 935-4304 1-800-543-3546

Welland Community Wellness Complex

www.welland.ca/RecCulture/WCWC.asp

The Welland Community Wellness Complex has transformed the Rose City Seniors Activity Centre into not only a place for seniors, but also a place for all ages in our community.

145 Lincoln Street, Welland, ON Monday – Friday 8:00am – 9:00pm Saturday 8:00am – 3:00pm Sunday 11:00am – 3:00pm (905) 735-1700 ext. 4000

Substance Abuse and Problem Gambling Programs and Supports

Alcoholics Anonymous (AA)

www.aaniagara.org

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking.

Fort Erie, Niagara Falls, Pelham, Port Colborne, Port Robinson, St. Catharines, Welland (905) 682-2140

Dunnville, Stevensville, Ridgeway, Smithville, Beamsville, Grimsby 1-866-311-9042

Community Addiction Services of Niagara (CASON)

www.cason.ca

Established to provide access to relevant resources for individuals and their families living in the Niagara Region with alcohol, drug and gambling concerns. Making the addiction treatment network accessible to the general population. Facilitating a match between client needs and available treatment resources through assessment and an individualized treatment plan. Making referrals to the continuum of addiction services (agency-provided and external) as well as to other community programs and services. Providing on-going support and guidance through case management and follow-up services.

60 James Street, Suite 401, St. Catharines, ON (905) 684-1183

Niagara Health System

www.niagarahealth.on.ca/en/mental-health-addictions

A Better Choice

ABC@niagarahelath.on.ca

A Better Choice Program provides intensive case management to pregnant/parenting women with substance use issues and their family units (ages 0-6 years). Parenting skills training and health teaching, advocacy and referrals are also provided.

4 Adams Street, St. Catharines, ON (905) 378-1075

Niagara Regional Men's and Women's Withdrawal Management Service (Detox)

One program for males, one for females. Both open 24 hours a day, 7 days a week. The centres provide crisis intervention, withdrawal management, rest, nutrition, and hygiene restarts, assessments, supportive counselling and self-help groups, consultation, treatment referrals and discharge planning in a supportive, supervised setting for alcohol and other drug issues. No referral is necessary. Inpatient and outpatient support is available.

Men's Detox Centre: 264 Welland Avenue, St. Catharines, ON

(905) 685-7211

New Port Centre

NewPortAdmin@niagarahealth.on.ca

The New Port Centre at Port Colborne General Site offers residential and community treatment options to help people overcome substance use. The New Port Centre treatment culture is flexible, respectful and compassionate and a range of services is available for men and women at this 35-bed residential facility. The 18-day program for addiction recovers offers a menu of treatment choices to serve client's needs. Problem Gambling Prevention Education for multilingual communities, located at New Port Centre at Port Colborne Site, provides education, product development and information about problem gambling. Presentations are available to multiple ethno-cultural communities, settlement workers, and other relevant groups. The web site gamb-ling.com provides 24 hour access to prevention education information and resources. Information is culturally appropriate and available in 12 different languages.

New Port Centre: (905) 378-4647 ext. 32500

Gambling: (905) 682-6411 ext. 63849

Methadone Clinics

260 Sugarloaf Street, Port Colborne, ON (905) 378-4647 ext. 32542 239 Bertie Street, Fort Erie, ON (905) 378-4647 ext. 50102 4 Adams Street, St. Catharines, ON (905) 378-1075

Smokers Helpline

www.smokershelpline.ca Provided by the Canadian Cancer Society 1-877-513-5333

The Out & About Clinic

Provides care to clients who have an opiate addiction with methadone or Suboxone replacement therapy. Multidisciplinary treatment is offered by a therapeutic team including a physician, nurse practitioner, and general and addiction-specific counselling staff. The nurse practitioner is available to provide primary medical care to those clients who do not have a family doctor. Access and referrals are available to all services of the NHS, including hepatitis care.

264 Welland Avenue, St. Catharines, ON

(289) 479-5090

Ontario Addiction Treatment Centre (OATC)

www.oatc.ca/about/about-oatc-clincs

In addition to treating opioid addiction (painkillers such as codeine, morphine, oxycodone, heroin, fentanyl, etc.) we have taken steps to further our reach by treating other addictive substances at some of our locations (nicotine, cocaine, alcohol, marijuana) as well as offering therapy to some of the unfortunate medical consequences of addiction, such as Hepatitis C and HIV care. For local clinics, please visit the website.

1-877-937-2282

Ontario Regional Service Committee of Narcotics Anonymous

www.orscna.org

Visit site for a list of local meetings

1-888-811-3887

Wayside House of St. Catharines

Provides a safe, clean (substance free) environment that offers people with substance abuse problems the opportunity to regain their health, confidence, and self-respect. Furthers their knowledge of the problems they are facing by associating with peers facing the same problems, supported by a staff knowledgeable in addictions so that in so doing they may return to society in an honest, admirable way, with renewed hopes and aspirations. Wayside utilizes various community resources such as the Alcohol and Drug Treatment Centre, Niagara Alcohol and Drug Assessment Centre, and the John Howard Society. It is with the help of such organizations that Wayside enables its residents to examine their own lives. On-site alcohol and drug testing to ensure an alcohol and drug free environment.

50 Queenston Street, St. Catharines, ON

(905) 684-9248

Wish Foundations

Children's Wish Foundation of Canada (Ontario Chapter)

www.childrenswish.ca

Grants wishes of children, between the ages of 3 - 17, suffering life threatening illnesses. **1-800-267-9474**

Dreams to Memories

www.dreams2memories.org

A non-profit, charitable foundation serving residents of Ontario. Assisting terminally ill parents with children under the age of 15 years (and living in the same home) with an opportunity to have a family last wish experience.

(905) 994-9777

Help a Child Smile

www.helpachildsmile.com

Helps families whose child is being treated for cancer at McMaster Children's Hospital. Providing opportunities for these children to smile and have fun, even if only for a couple of hours, a day or a **week.**

1-844-770-4227

Make A Wish

Toronto & Central Ontario

www.makeawishtco.ca

Grants wishes of children with life threatening medical conditions.

1-888-822-9474

Tender Wishes

www.tenderwishes.org

A non-profit, no government grant foundation granting wishes to children who suffer from potential life-threatening illness, in the Niagara Region.

(905) 371-0300

Young Adult Services

Camp Keaton (via Dr. Bob Kemp Hospice)

www.kemphospice.org/services/camp-keaton/

Camp Erin is a free weekend bereavement camp for children and teens ages 6 through 17 who are grieving the death of someone close to them. Campers participate in fun, traditional camp activities combined with grief education and emotional support, led by expert bereavement professionals and trained volunteers.

Chasing Rainbows: Young Adults Living with Cancer (Movie)

www.chasingrainbowsproduction.com

An intimate portrait of six young people who are "living life while fighting for it." With passion and infectious laughter, the six participants provide a unique and refreshing perspective about what it is life to live with cancer when you are young.

Darling Home for Kids

www.darlinghomeforkids.ca

The Darling Home for Kids provides high quality respite and palliative care services for children who are medically fragile and technology dependent, many of whom suffer from progressive illness. Our vision is to be an oasis of comfort and joy for the children and families we serve. Comfort in knowing that our special children receive wonderful care in a beautiful, warm environment. Comfort in knowing that their parents are able to take a break from the hard work of being parents of special kids and that there is a continuum of care from respite through to palliation and end of life care, when needed.

5657 15th Side Road, Milton, ON

(905) 878-7673 1-877-406-7673

Fertile Future

www.fertilefuture.ca

A Canadian non-profit organization that provides fertility preservation information and support services to cancer patients and oncology professionals. Telephone support line available. A power of hope cost reduction program is available to help offset the cost of fertility preservation in cancer patients.

1-613-440-3302

Juravinski Cancer Centre

www.hamiltonhealth.ca

Books and audiovisuals available at the patient and family resource centre, for more information. (905) 387-9495 ext. 63415

Pink Pearl Foundation

www.pinkpearlcanada.org

programs@pinkpearlfoundation.org

Pink Pearl Foundation is a community-oriented organization that provides support, facilitates connections and empowers young women (18-40) who are courageously overcoming the social and emotional challenges of being diagnosed with cancer of any type.

Rethink Breast Cancer

www.rethinkbreastcancer.com

Rethink Breast Cancer is the first-ever, Canadian breast cancer charity to bring bold, relevant awareness to the 40s and under crowd; foster a new generation of young and influential breast cancer supporters and respond to the unique women going through it.

50 Carrol Street, Toronto, ON

(416) 220-0700

Ronald McDonald House Charities

South Central Ontario

www.rmhcsco.ca

info@rmhcsco.ca

Ronald McDonald House Charities South Central Ontario (RMHCSCO) is part of a network of 15 Ronald McDonald Houses across Canada. We provide a home away from home for families of children who are seriously ill and being treated at nearby hospitals. RMHCSCO expanded from our original 15 bedroom home to a 41 bedroom house to serve more families in their time of need.

1510 Main Street West, Hamilton, ON

(905) 521-9983 ext. 2200

Stupid Cancer

www.stupidcancer.com

Ensures that no young adult goes unaware of the age appropriate resources they are entitled to so they can get busy living. This site offers newsletters, videos, conferences, and events.

Young Adult Cancer Canada (YACC)

www.youngadultcancer.ca

connect@youngadultcancer.ca

YACC's mission is to support young adults as they move through and beyond cancer. To be the connection to peers, bridge out of isolation, and source of inspiration. Any cancer, any stage. YACC's got your back.

1-877-571-7325

Useful Numbers

Canadian Canaan Society (Tuonan autotion)	1 200 262 6750
Canadian Cancer Society (Transportation)	
Distress Centre Niagara:	903-060-4099 CXI. 1249
Fort Erie & Area	005 382 0680
Grimsby/West Lincoln	
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Port Colborne, Wainfleet & Area	
St. Catharines, Niagara Falls & Area	
Drug & Alcohol Treatment Line	
Emergency	911
Fire Departments Niagara Region:	005 071 1600
Fort Erie	
Grimsby	
Lincoln	
Niagara Falls	
Niagara-on-the-Lake	
Pelham (Fonthill)	
Port Colborne	
St. Catharines.	
Thorold	
Welland	905-735-9922
Hospitals:	
Juravinski Cancer Centre	
McMaster Children's Hospital	
Niagara Health Systems	
Information Niagara	211
Addiction Services	905-685-0075
Niagara Region Public Health:	
Fort Erie	905-871-6513
Niagara Falls	905-356-1538
Thorold/St. Catharines	905-688-3762
Welland	905-735-5697
Niagara Region Sexual Assault Centre	905-682-4584
Niagara Region Mental Health	905-688-2854 ext. 7262
Niagara Region Transit	1-800-263-7215 ext. 3350
Niagara Region Specialty Transit	905-680-2052
Poison Control	1-800-268-9017
Police	905-688-4111
Public Health Department	1-800-263-7246
Telehealth Ontario	
Wellspring Niagara	905-684-7619
Women's Place of South Niagara Inc:	
Niagara Falls, Fort Erie & Surrounding area	905-356-5800
Welland, Port Colborne, Wainfleet, Pelham, & Surrounding Area	
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